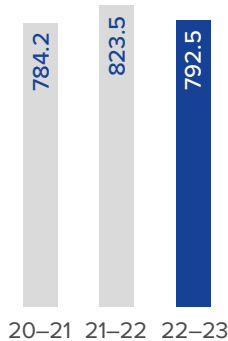


Financial highlights

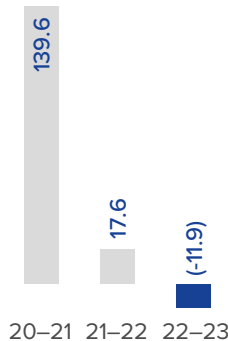
We recorded a loss before interest and tax of £11.9 million, due to lower revenues and increased costs largely from inflation, some significant operational incidents in the year, and ongoing activities to improve performance.

➔ Read more on pages 102 to 113

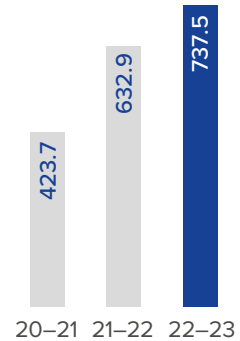
Revenue¹ (£m)
(before amortisation of regulatory settlement provision)



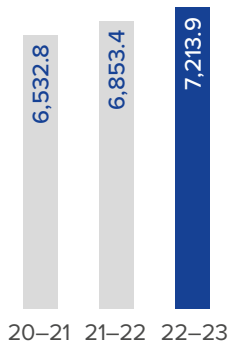
Profit/(loss) before interest and tax¹ (£m)



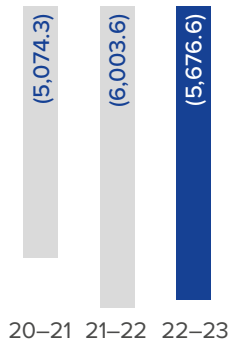
Capital investment² (£m)



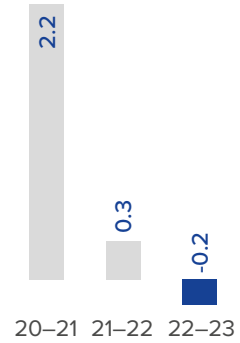
Non-current assets (£m)
(excluding debt)



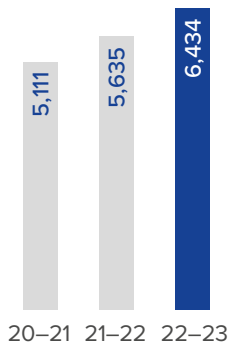
Net Debt (£m)



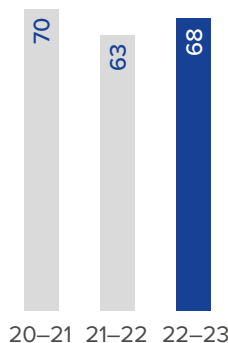
Return on capital employed (ROCE)³ (%)



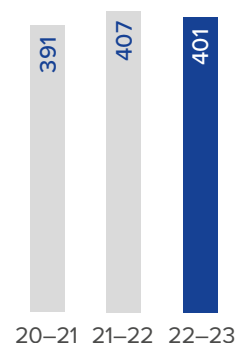
Regulatory Capital Value (RCV)⁴ (£m)



Net debt/RCV⁵ (%)



Average water and wastewater customer bill (£)



1. Following its investigation into our wastewater treatment works compliance reporting Ofwat imposed a penalty under Section 22A of the Water Industry Act. We provided in full for this proposed regulatory settlement in the financial statements for 2018-19 reducing profit in that year. We are now making rebates to customers, through revenue, over the period from 2020-25 and these are offset in the income statement by the amortisation of the provision made in 2018-19.

2. Capital investment for 2020-21 has been restated to remove the intangible asset recognised for the future payments to Portsmouth Water in relation to the right to water from the construction of the Havant Thicket reservoir as described in note 1 of our Annual Report for 2021-22.

3. ROCE is presented as the ratio of loss before interest and tax (£11.9 million) to non-current assets excluding debt (£7,213.9 million) less current liabilities excluding borrowings and lease liabilities (£507.2 million) from the Statement of Financial Position.

4. Regulatory Capital Value (RCV) a measure of the value of our regulatory capital asset base as published by Ofwat.

5. The net debt to RCV ratio is calculated as the ratio of short and long-term senior borrowings, less cash and short-term deposits to the RCV (all values taken from our Regulatory Accounts).